

ARRIVECAN

STEP-BY-STEP GUIDE



WELCOME

All travellers entering Canada must register their travel within 72 hours prior to their arrival to Canada using ArriveCAN. This is a mandatory requirement imposed by the Government of Canada.

The steps, summarized herein, begin with registering for an account using the ArriveCAN website or mobile app with a **valid email address**. Once registered for an account, travellers must verify their account before completing the ArriveCAN steps for their upcoming trip. Please note that travellers must have an electronic copy of their vaccination card to upload and must enter their passport or equivalent travel document information. Once the ArriveCAN steps are completed, travellers will receive an ArriveCAN receipt via email. This ArriveCAN receipt is confirmation that you have successfully submitted your information in ArriveCAN. You can also see your receipt in the ArriveCAN mobile app or by signing in online.

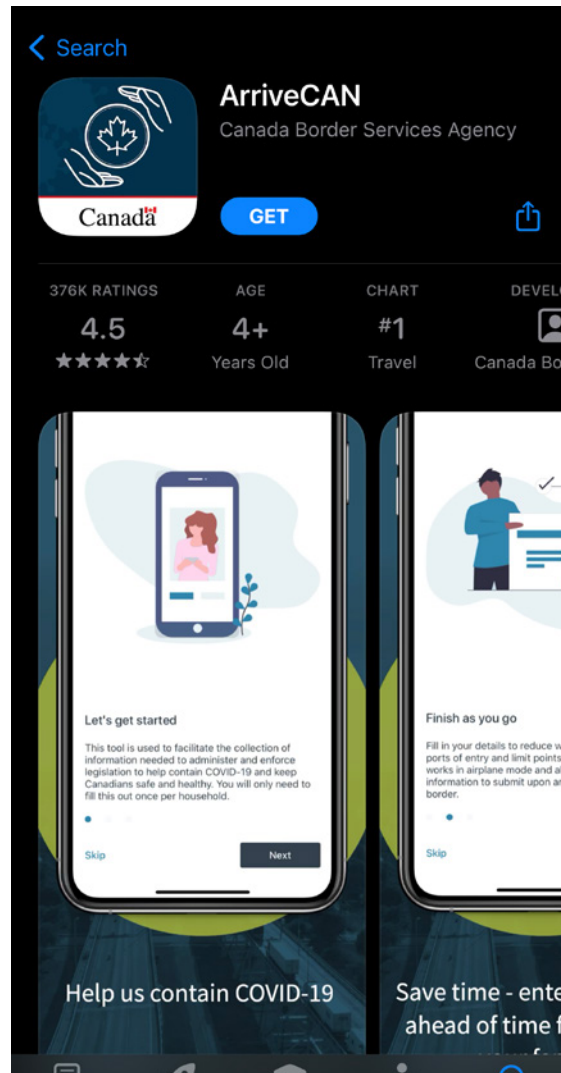


STEP 1

Download ArriveCAN from your device's app store.

Use Apple App Store for iOS devices, (requires iOS 12 or above).


Use Google Play Store for Android devices (requires Android 6 or above).



STEP 2

Click “**Create account**” and input your email address and a unique password.

Accessibility Notice



Canada
ArriveCAN
Traveller contact information form
v2.27.2

Create account

Sign in

[Terms of Use](#)

Accessibility Notice

What's your email address?

* Email Address

* Confirm email address

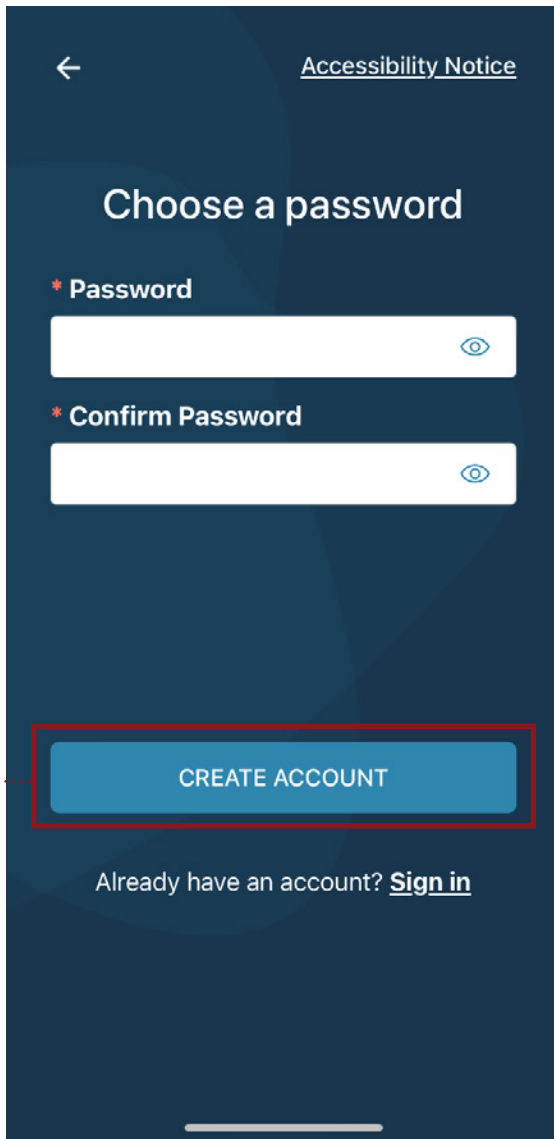
CONTINUE

Already have an account? [Sign in](#)

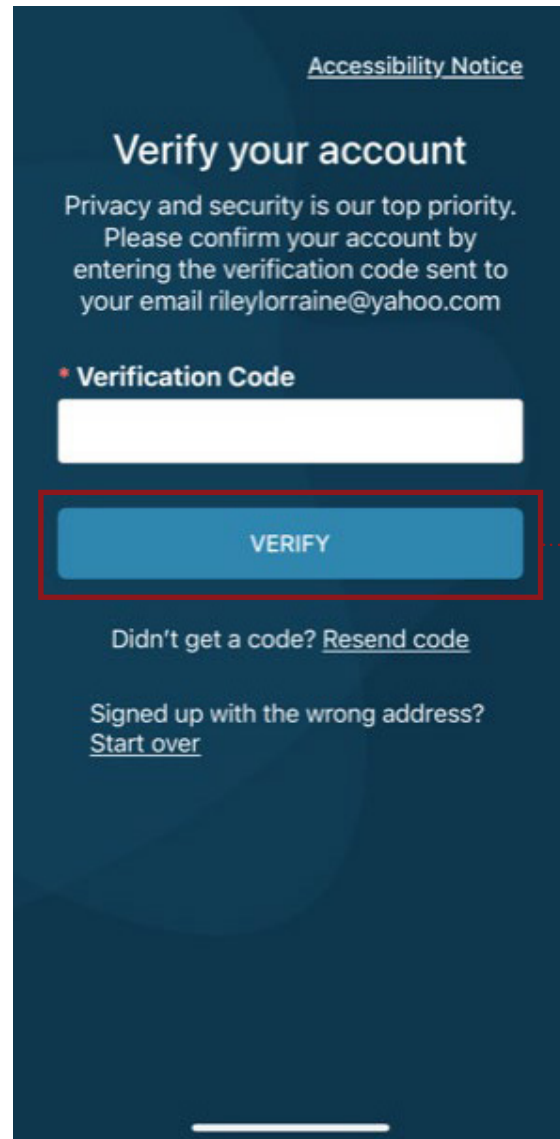
CREATE

CONTINUE

To verify your account, check your email for a verification code and enter this into the app. Once verified, you will be directed to the homepage.



CREATE



VERIFY




STEP 3

Select **'Start'** for a new form.

STEP 4

Select **'Add Traveller'** (Note: Multiple travellers may be registered on one ArriveCAN form submission).





Let's add a traveller

Add your travel document and vaccine information to make future submissions quicker. You can edit, delete and add additional travellers at any time. Once you've successfully registered a traveller, you will need to complete your ArriveCAN form.

Here's what you'll need:

- 1 Travel document**
Register a travel document e.g. passport, NEXUS card, Permanent Resident card, etc.
- 2 Proof of vaccination**
Upload proof of vaccination
- 3 Start your ArriveCAN form**
Submit your travel and quarantine information, and obtain an ArriveCAN e-receipt prior to entry into Canada

[I'll do it later](#) 

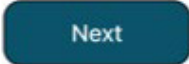


Privacy Notice Saved Traveller

While the information provided in the ArriveCan app is mandatory, you have the option to save some elements of your personal information in a voluntary Saved Traveller Profile, if you have planned travel to Canada in the near future. This information may be voluntarily provided electronically and saved to your profile prior to entry to Canada.

The personal information you voluntarily provide for the Saved Traveller Profile is governed in accordance with the *Privacy Act* and is collected pursuant to the *Quarantine Act* and the Emergency Orders made under it, the Quarantine Program (authorized under the *Quarantine Act*), and for programs or activities of the Public Health Agency of Canada authorized by the *Quarantine Act* and/or section 4 of the *Department of Health Act*.

Providing your personal information for a voluntary Saved Traveller Profile is only to facilitate your upcoming and subsequent planned entries to Canada so you do not



STEP 5

Enter International Documentation. Provide personal information about yourself as a traveller, such as your passport or other travel documents.

← Add traveller



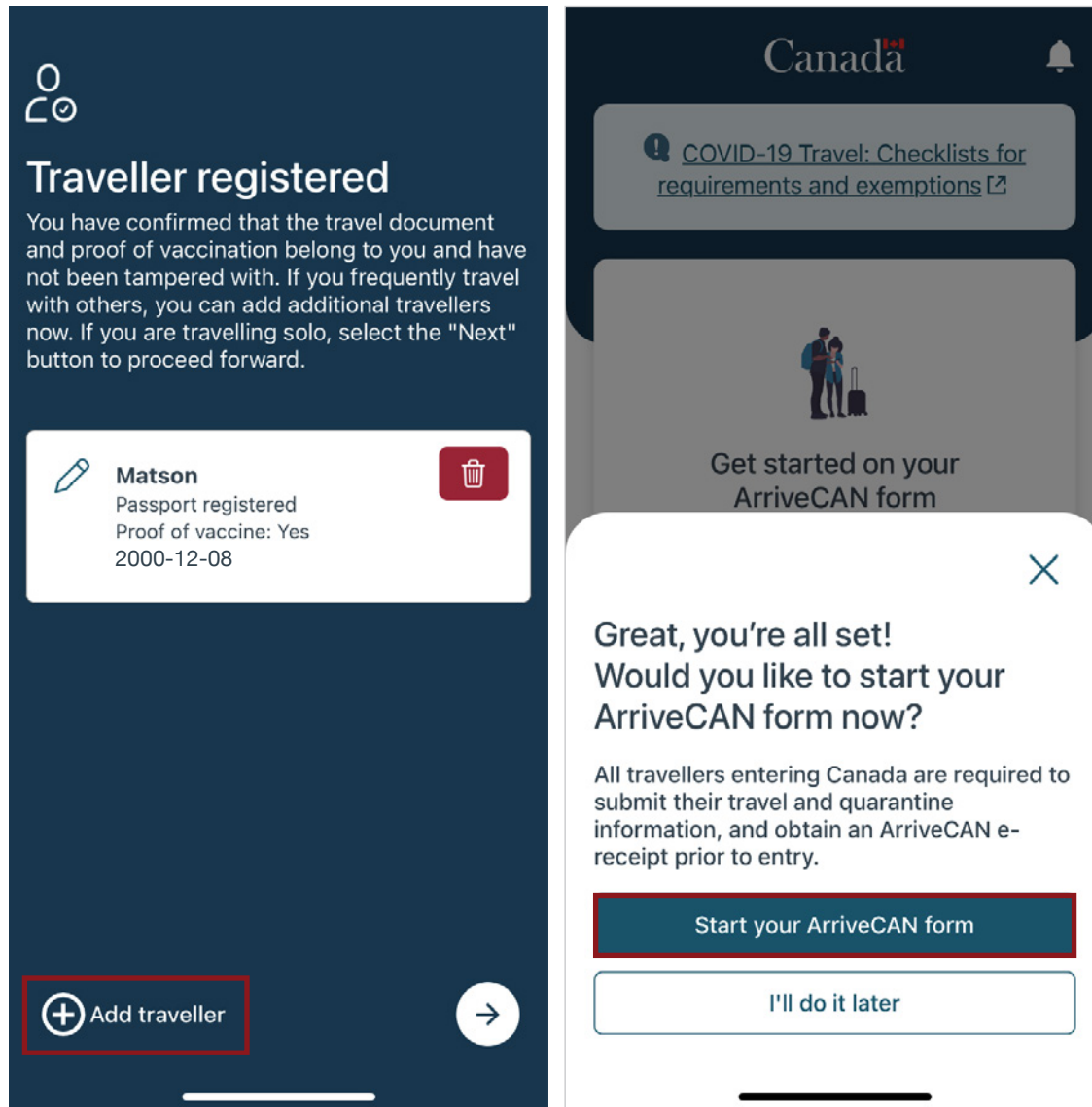
Scan the travel document you will be using to enter Canada

- Passport
- NEXUS Proximity Card
- Canadian Permanent Resident Card
- Enhanced Drivers Licence
- US Permanent Resident Card
- Certificate of Indian Status
- Secure Certificate of Indian Status

[Enter Manually](#)

STEP 6

Enter Your Trip Details. Provide details of your trip, such as reasons for entering Canada, origin country, port of entry, and arrival date.



*If you are travelling with a group and completing the form under one submission, be sure to 'Add traveller' at this step to ensure all travellers are included.

STEP 6

Continued

← Reason for travel

What best describes you or your primary reason for entering Canada?

If you are including other people in your submission, all travellers must have the same reason for entering Canada. If you are a Canadian citizen or have right of entry and you're travelling for exempt essential reasons, select "Work/employment or essential reasons".




- Canadian citizens and others with a right of entry**
These people can always enter Canada: Canadian citizens, permanent residents, or [more](#)
- Work/employment or essential reasons**
- Discretionary/optional travel**
Foreign nationals who intend to enter Canada for visits, weddings, leisure, [more](#)
- Study (international student)**

[Save & Close](#) →

← Entry into Canada

How are you entering into Canada?

Select from one of the following:

-  Entry by air
-  Entry by land (including rail)
-  Entry by marine

→

STEP 6

Continued

← Marine trip details

Enter your marine trip details

Enter the details of your planned marine trip. If your embarkation date and time is not **within the next 72 hours**, come back and complete your submission later.

[See list of marine ports of entry](#)

** indicates a required field*

*** Country of original departure**
This is the country where you started your marine trip.

United States of America

*** Date of embarkation**
Date of embarkation must be between 2022-05-15 and 2022-05-19

2022-05-20 20:56

*** Port of entry**
This is the first port of arrival in Canada

Yarmouth Ferry Terminal

*** Date of arrival**
Date of arrival must be between 2022-05-15 and 2022-06-15

[Save & Close](#)

STEP 7

Provide Contact Information.

← Contact information

Contact information


Please provide your primary telephone number where you can be reached while in Canada.

* Primary Phone Number	Phone type
<input type="text"/>	Mobile ▾
Secondary Phone Number (optional)	Phone type
<input type="text"/>	Home ▾

What is your official language of choice?

English

French

[Save & Close](#) 

STEP 8

Entering Information Related to Testing Requirements.

You'll provide information on your COVID-19 status, including whether you've tested positive or are able to give proof of a negative result.

← Travellers

Select travellers for this trip

You may edit existing traveller details and/or add another traveller.

1 People travelling together with the same purpose of travel and who plan to be at the same location for the full duration of their quarantine period can be listed below (up to 8 travellers) and can enter Canada together using the same ArriveCAN receipt. Exemptions will be confirmed at the time of entry.

Matson
Passport registered
Proof of vaccine: Yes
1990-11-01

+ Add another traveller

[Save & Close](#) →

← Requirements for travel

1 Important: Please read

Be aware that the following requirements may apply to you. Some [exemptions](#) exist. Travel requirements can change with very short notice. For more information, such as boarding requirements, visit the [Entering Canada requirements checklist](#).

COVID-19 testing requirements

- Travellers who qualify as [fully-vaccinated](#) with Government of Canada accepted vaccines are no longer required to produce proof of a COVID-19 test result their arrival at a land or marine port of entry.
- All other individuals 5 years of age or older must provide proof of a COVID-19 test result before before arrival at port of entry (with limited exceptions).

[Save & Close](#) **I UNDERSTAND**

← Your travel history

As a traveller coming to Canada, you need to declare all the countries you have visited 14 days prior to your entry.

1 What is considered visiting a country? ▾

In the last 14 days, did you or anyone travelling with you visit any other countries besides United States of America?

NO YES

[Save & Close](#) →

STEP 9

Entering Your Quarantine Plan. You'll provide information on your accommodations in the event you are selected to undergo mandatory quarantine.

Answer the series of six questions related to your specific place of accommodation. These questions include:

- Whether you have accommodation where you can stay for at least 14 days.
- Whether you can avoid contact with other people in the household, including guests and people you didn't travel with.
- Whether you can access basic essentials such as food, water, medications, and utilities without interacting with anybody.
- Whether this location contains people with an increased risk of severe illness due to a COVID-19 infection (such as elderly or immunocompromised people).
- Whether this location contains people who deal with COVID-19 or at-risk populations in their line of work (such as healthcare workers or first responders).
- Whether this location is considered to be a group living environment (such as a dorm or apartment with roommates).

This is where you'll specify where you'll be staying. On this page, submit the following:

- Destination type (e.g. if you're returning back home, or staying with friends, family, or in a hotel room)
- Street address, city, province, and postal code

The screenshot shows a mobile application interface for entering quarantine destination information. At the top, there is a dark blue header with a back arrow and the text "Your destination". Below the header, a question asks: "What is the full address of the place you, and the travellers listed in this submission, plan to quarantine? This is the place that you will go to complete your quarantine." Underneath, there is a section titled "Destination type" with four radio button options: "Returning home", "Staying with friends or family", "Hotel, motel or rental accommodation", and "Other". Below this, there are three required text input fields: "* Street name and number" (with a dropdown arrow), "Apt or Unit #", and "* City". At the bottom left, there is a blue link that says "Save & Close". At the bottom right, there is a grey circular button with a right-pointing arrow. The entire form is set against a white background with a thin grey border.

STEP 10

Complete COVID-19 Symptom Check. You'll complete a simple self-assessment for COVID-19 symptoms.

←

← Self-Assessment

Are you or any of the travellers listed on this form experiencing any of the following symptoms?

Symptoms are defined as:

- Fever and cough
- Fever and difficulty breathing

Matson

[Save & Close](#) →

Last step: Complete this COVID-19 self-assessment

STEP 11

Submitting Your Form. You must ensure all information is accurate. If you want to make any changes, tap on the back arrow to edit the form. Otherwise, tap on Submit to send off your form.

The image shows two side-by-side screenshots from the ArriveCAN mobile application. The left screenshot is titled "Your Summary" and features a green checkmark icon. It contains a thank-you message and a declaration: "I acknowledge that the information provided in my form is true to the best of my knowledge. I understand that providing false or misleading information can result in enforcement actions such as tickets, fines and/or imprisonment." Below this is a "YOUR SUMMARY" box with the following details: Port of Entry: Yarmouth Ferry Terminal, Arrival Date: 2022-05-19 20:30, and Contact: +14252206922. It also shows "1 Traveller" with an "Edit" button. At the bottom are "Save & Close" and "SUBMIT" buttons. The right screenshot is titled "ArriveCAN receipt" and includes instructions to show the QR code receipt before boarding. It displays the receipt details: Yarmouth Ferry Terminal, 2022-05-19 20:30, and a large QR code with the alphanumeric code "YHZKKL" and timestamp "2022-05-19 20:30:15". A red "SAMPLE ONLY" watermark is overlaid on the QR code. Below the QR code, it lists "Traveller (1) Canadian citizens and others with a right of entry" and "Matson YHZKKL-1" with a yellow "V" icon.



Ferries.ca